

HOW TO: VIDEO VISITS IN 7 STEPS



Step 1:

Download the
Mychart® App or
launch your Mychart®
Website





Step 2:

Type “ Hendricks Regional Health” in the “Organization Search” and scroll to find your logo.



Step 3:

Open Mychart®
and log in



For the safety of our patients, we have temporarily deactivated MyChart self-scheduling to allow our staff to screen patients for Coronavirus in accordance with recommended CDC guidelines.

SIGN IN

[Forgot Username?](#)

[Forgot Password?](#)

[New User?](#)



The screenshot shows a patient portal interface. At the top, there is a navigation bar with five icons: a menu icon, a calendar icon labeled 'Visits', an envelope icon labeled 'Messages', a flask icon labeled 'Test Results', and a pill icon labeled 'Medications'. The 'Visits' icon is circled in black. Below the navigation bar, the page displays a 'Welcome!' message. The main content area contains three notification cards. The first card has a video camera icon and text: 'Begin your video visit at 12:30 PM EST with Clifford E Crawford, MD.' with a green 'Begin Visit' button. The second card has a bell icon and text: 'Your contact information and notification preferences need review. Please update or confirm your email and phone number.' with a green 'Update' button. The third card has an envelope icon and text: 'Appointment Scheduled'. Below this, it shows 'Careteam' with a profile icon and a message preview: 'Appointment Information: Visit Type: Mychart Video Visit Sick...' with a green 'View Message' button. At the bottom of the notification area, there is a green 'View All (11)' link.

Step 4:

Click on Visits



Step 5:

Choose the
“Mychart
Video Visit”
and complete
“ECHECK-IN”


Appointments and Visits [SCHEDULE AN APPOINTMENT](#)

Show: Upcoming and Past [More Filter Options](#)

Upcoming Visits

Next 7 Days

DEC 4 Fri Mychart Video Visit Sick Visit with Clifford E Crawford, MD
🕒 Starts at 12:30 PM EST (30 minutes)

 **ECHECK-IN**
DETAILS



Step 6:

Complete
“Health
Questionnaires”
click “Submit”

eCheck-In

Personal Info Medications Allergies Health Issues

Please review your health issues and verify that the list is up to date. **Call 911 if you have an emergency.**

+ ADD A HEALTH ISSUE

This information is correct

BACK FINISH LATER **SUBMIT**



Step 7: Click "Begin Video Visit"

Thanks for using eCheck-In!

The information you've submitted is now on file. You may be required to complete additional documentation or sign additional forms when you arrive for your appointment.



Mychart Video Visit Sick
Visit with Clifford E
Crawford, MD

It's time to start your video visit!

CONFIRM

Let staff know you don't need a reminder call.

BEGIN VIDEO VISIT

When you are ready to talk to your doctor, click the button.





Tips for a Successful Video Visit

- Turn Volume up
- Use Front-Facing camera
- Confirm Provider's office number
- Dress Appropriately
- Find a Private, well-lit space
- Have an Up-To-Date Medication List if applicable